



PSC TODAY

'To transform the National Public Service into a vibrant, effective and efficient service delivery machinery.'

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Land has been cleared and construction is now underway for the Public Services Commission's first ever Highlands regional office in Mt Hagen, Western Highlands Province. *Pic courtesy of Atika Investment Ltd*

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PSCs' first regional office to be established in the Highlands Region

By Dorah Gawi

CONSTRUCTION is currently underway for the first regional office of the Public Services Commission in Mount Hagen, Western Highlands Province.

The project is valued at K2.7 million and is being constructed by Atika Investment Limited that will include an office and residential buildings.

Secretary of the PSC Secretariat Mr. Terence Tupi said the buildings are being constructed on a 1.223 hectare land at Kagamuga and will include an office building, together with three (3) residential buildings comprising a duplex and one stand-alone house.

"This is one of the major projects of the

Public Services Commission captured in its Corporate Plan 2019 – 2023 and is aimed at better serving public servants in the provinces and districts commencing with the Highlands region", said Mr. Tupi.

He further mentioned that the project was to be completed in 2020; but the issue with COVID-19 set PSC back, however, despite that the Commission has managed to achieve this milestone.

"COVID played a significant role and hindered PSC's progress by delaying the NPC Tendering Process and funding but we managed to re-strategize and pull through to get the project to where it is now.

However, funding continues to be a major obstacle and is something that we are working closely with the Department of Treasury, Department of Finance and Department of National Planning and Monitoring for funds to be made available. This has not stopped the construction phase from going ahead as planned; our contractor Atika Investment Limited is using its own funds to build, while waiting for funding to be released", said Mr. Tupi.

The main objective in establishing this regional office is so

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Chairman's Corner

However, despite these challenges, PSC continued to perform its core Constitutional functions and responsibilities in line with its work plans and program activities, to allow for a smooth flow of services to its stakeholders.

One significant achievement during this period, was the partnership that was forged between the European Union (E.U) and Public Services Commission. This collaboration saw the E.U provide over K1million to support the Public Services Commission to improve its Case Management System (CMS), and the project is set to commence in August this year. The upgrade of the CMS and other related database will enhance the Commissions capabilities to better serve its clients and stakeholders effectively and efficiently in a timely manner, and safe guard its confidential files and records. The use of modern ICT will ease the Commission's burden on the traditional way of doing business.

In 2020, PSC submitted a project proposal to the Department of National Planning & Monitoring to secure funding under the Public Investment Programme (PIP) as part of its 'Institutional Capacity Building', with the aim to build four (4) offices in the four (4) regions of PNG, to strengthen PSC's constitutional roles and responsibilities. This year, construction of the first PSC Highlands Regional Office got underway in Mount Hagen, Western Highlands Province. The Department of National Planning & Monitoring has already allocated a PIP funding of K3 million for this important project.

The Commission is of the view that since 60% of public servants live and work in the seven (7) Highlands Provinces, it was proper to build PSC's first regional office there, to serve public servants in that region. The project is led by Secretary, Mr. Terence Tupi who is the Team Leader and assisted by Executive Officer Mr. Dickson Nakande, who continue to work tirelessly to see this first project start successfully this year.

One of the important priorities of the Commission, I have and will continue to encourage is staff development and training, to enhance skills and competencies of PSC staff in-order to provide quality service to all our clients and stakeholders. Our staff have always been encouraged to take advantage of study opportunities provided by our international partners such as Australia and New Zealand through existing bilateral arrangements. Our current *PSC Training and Development Policy 2021 – 2023* acts as a guide for us to achieve our set objectives as per the *PSC Corporate Plan 2019 – 2023*, and therefore, provides an opportunity for all staff to apply for further training.

Furthermore, I would like to remind all staff that the *Alotau Accords I and II* call for major reforms in the Public Services Commission, so that the Commission is given powers and responsibilities to oversee the efficiency of the National Public Service, leaving PSC accountable to the National Executive Council (NEC) and Parliament.

In addition to this responsibility, are also future plans that the Commission aims to achieve as outlined in our *PSC Corporate Plan 2019 – 2023* which we should all be familiar with now. That means that all Commission Members, Secretary, Directors and staff of the PSC Secretariat have a greater role and responsibility to play this year onwards in preparing the Commission for the coming reforms, and we must all work together to see this happen while we are still employed in this great organization.

Finally, to our valued clients and stakeholders, it is important to note that our *Mission* in PSC is to *promote a highly competent, non-partisan and representative Public Service that is based on the values of fairness, integrity, transparency and accessibility* when carrying out our official duties. Therefore, the Public Services Commission will continue to uphold this *Mission* without fear or favour.

With that, I thank you for reading *PSC TODAY*.

**APEO FUATA. SIONE,
LM, M. PP
CHAIRMAN**

As this is the first edition of *PSC TODAY* for this year, I would like to share some of the important highlights and challenges that are set before us that are worth mentioning.

Firstly, we acknowledge the impact of the outbreak of the *COVID-19* Pandemic and the challenges it continues to have on the National Public Service (NPC), the nation and the world as a whole. The National Government in mid-2020 imposed two State of Emergencies nation-wide for ten (10) weeks to contain the spread of the virus.

This greatly affected work and production output in the governments service delivery processes and systems in all its agencies and departments including PSC. Just like all Government agencies, the Commission in compliance to the *COVID-19* Protocols, put in place practical measures to safeguard the health and safety of its staff and clients. This was an unprecedented challenge that we all had to adjust to living with; and to date PSC continues to abide by those said protocols.

Secondly, due to the ongoing economic challenges in the nation, the Government had to make significant financial cuts to all its agencies, forcing some to scale down their yearly operations, and PSC was no exception with cuts to its 2021 Budget.

Role of the Investigation Division

The Public Services Commission is mandated under *Section 193 (1) and 208B of the National Constitution; Section 31C, 31D and 60B and 60C of the Public Services (Management) Act 1995 (as amended)* and *Section 7 of the Regulatory Statutory Authority (Appointment to Certain Offices) Act 2004 (hereinafter referred to as "the RSA Act")* to conduct investigations in relation to appointments, revocation of appointments and suspension of Departmental Heads, Provincial Administrators and Chief Executive Officers of the RSA's and appointment of non-ex-officio members of the RSA's.

The role of the Investigation Division is to conduct investigations into allegations and circumstances relating to the revocation of appointment and suspension of a Departmental Head and Provincial Administrator. For the CEO of an RSA the Division conducts investigations into the conduct, activities and performance in relation to the revocation of the appointment of the CEO.

By law, there are certain appropriate bodies

that can submit a request to PSC for an investigation to take place. They include:

- National Executive Council (NEC)
- Minister for Public Service
- Provincial Executive Council (PEC)
- Boards of Regulatory Statutory Authorities (RSA's) (*For Boards of RSA's, they submit a report on their investigation together with its recommendations to PSC*).

However, PSC can also conduct its own investigations when it learns or obtains credible information about misconduct or serious allegations raised against Departmental Heads and Provincial Administrators. (*Refer to Section 31C (a)(i), 60C (a)(i) of the PS(M) Act 1995 (as amended)*).

A request for an investigation can be submitted to PSC in writing by way of a letter, specifying the grounds for investigation.

These grounds may be in relation to allegations of misconduct, poor

work performance and serious offences under a contract of employment of a Departmental Head, Provincial Administrator or CEO of RSA.

It is important to note that PSC will not accept requests that are not eligible for an investigation, it maybe referred to an appropriate authority or rejected by PSC.

To learn more about PSC's investigation function please visit PSC's Facebook or LinkedIn pages or you can email us on enquiries@psc.gov.pg we are more than happy to answer your questions.



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that public servants based in the provinces and districts within the Highlands region can have easy access to the service that PSC provides; it also helps both the clients and the Commission to cut down cost in both travel and logistics either to NCD or vice versa.

Mr. Tupi mentioned that it is also strategic to start off the project in the Highlands region, due to the bulk of review cases and complaints that come from that region.

He maintained that the regional office in Mt Hagen will help facilitate all the needs of the highlands provinces; and in future, if further funding is given, PSC will also establish other regional offices in the Momase and New Guinea Islands regions, whilst the PSC office in NCD will cater for the Southern Region.



Landowners putting up fences around the land that will be used to build PSC's first regional office in the Highlands Region. *Pic courtesy of PSC Project Team.*

Meantime, Mr. Tupi was grateful to the National Government for appropriating K3 million towards the project adding that this is a relief for public servants, especially

in the highlands region who can now access PSC's service at their doorstep instead of traveling into Port Moresby.

Twelve officers inducted into the National Public Service

By Dorah Gawi

Twelve (12) officers from the Public Services Commission were inducted into the National Public Service after undertaking the Public Service Induction Program facilitated by the Pacific Institute of Leadership and Governance (PILAG).

PILAG's Public Service Induction Coordinator Mr. Murphy Dagaun before presenting certificates to the participants in a ceremony hosted at the Public Services Commission office, emphasised that the Public Service Induction program is mandatory by law and is incumbent upon all public servants to undertake this program.

"It does not mean that after completing the induction program you automatically become a permanent public servant, this is one of the requirements towards your permanency. The next phase will require participants to apply for your permanency by writing to the Head of your Organization, and this process will be facilitated by your Human Resource", said Mr Dagaun.

Participants covered three (3) major topics in the induction program that included: General Orientation of the Public Service; Orientation of the Agency (Central and Line Departments); Agency Arrangements and the Orientation of individual job responsibilities.

Mr. Dagaun added that he was pleased to announce that all 12 participants successfully completed the induction program and further thanked the Public Services Commission for ensuring that its officers undertook and completed this very important program in the National Public Service.

Acting Commissioner National Ms. Judith Stenis speaking on-behalf of the Chairman of PSC, congratulated the officers and challenged them to perform their duties with integrity and transparency.



Officers who undertook the Public Service Induction Program at the Pacific Institute of Leadership and Governance (PILAG).

"To many times we hear public servants are labelled as incompetent, corrupt people, it is time for us to change that mindset. The Public Services Commission is a Constitutional Office and is an office of integrity and has very high standards, therefore, it is incumbent upon each of you to understand the principles of integrity, accountability, transparency and I encourage you all to take on those values whilst employed with PSC", said Ms. Stenis.

She told the inductees to know their job well; know their employer and understand the Commissions' expectations and know your rights as public servants. Ms. Stenis further encouraged officers to be committed to the Vision, Mission and Values of the Public Services Commission.

The 12 officers took the Oath of Office pledging their commitment and loyalty towards serving the people of Papua New Guinea with honesty and transparency and were issued their Public Service Induction Certificates.



Officers were presented their certificates in a ceremony at the PSC Office witnessed by Acting Commissioner Provincial Mr. Richard Simbil (c), PSC Secretary Mr. Terence Tupi (I) and facilitators from PILAG.

PSC Commemorates International Women's Day

By Abbegail Wafi—UPNG Trainee Student

'Women in Leadership: Achieving an Equal Future in a COVID – 19 World' is the theme for this year's International Women's Day, and twenty (20) female staff of the Public Services Commission (PSC) came together on March 8th to commemorate the day.

2009 Westpac Outstanding Women's Award recipient and Co-Founder of the Winged Mentoring and Empowerment Agency Ms. Mary Handen was the guest speaker at the event, organized by staff to motivate and empower women to be agents of change both in the work place, their families and communities they live in.

'You all have a purpose in life, the most important thing is to understand and know what that is, for you to work towards that purpose. A purpose is driven by passion; it's something ingrained, that you love doing. Having a sense of purpose not only helps you to find and do things that add meaning to your life, but it also helps when things go wrong', said Ms. Handen.

Ms. Handen further emphasised that a healthy sense of purpose helps to put events in perspective, to refocus on the things that are meaningful to you and to move ahead and enjoy life.

She shared her experiences as an employee of a renowned organization like Steamships Shipping and being appointed as General Manager Human Resource where she was the only senior female officer at that time, and she served with distinction.

Ms. Handen emphasised to the women present that time is the greatest gift in one's life, and we must not waste it foolishly on meaningless activities that will not bring value to our lives.

Meanwhile, Acting Commissioner National Ms. Judith Stenis stressed that all women are leaders, whether it be in their families, work or community and further encouraged



Guest Speaker Ms. Mary Handen (c) flanked by Acting Commissioner National Ms. Judith Stenis (l), Director Assessment Ms. Rachel Wii (r), Acting Director Provincial Review Division Ms. Koya Leslie and female officers of the PSC Secretariat.

the women to come together to empower and build each other, in-order to achieve whatever goals that they have set before them.

Ms. Mary Handen is a Certified Practising Accountant having graduated from the University of Technology in 1978 and has well over thirty-five (35) years of working experience behind her in the corporate world. She is currently retired and is the Managing Director of Jedjays Limited, a company

that distributes solar lights to remote areas of PNG.

Ms. Handen is the Co-Founder of Winged Mentoring and Empowerment Agency that delivers mindset transformation to women from all walks of life, helping them to realize their self-worth and their purpose, so they can make a difference in their families, workplace, communities and country at large.



Ms. Handen stressing the importance to know what your purpose is to better define your goals and direction to take, to accomplish all that you set out to do.

Female Officers of PSC aim to break the barrier in leadership roles



Miss. Fiona Yandi (l) and Mrs. Ravugerea Ginis attending the BCFW Certificate IV Leadership & Management Course Block 1 at Gateway Hotel in Port Moresby.

By Nadia Marai

‘Given the fact that we are a Melanesian society people tend to think women lack the capabilities to take up managerial positions in organizations, but if only we could break that barrier, we will see a lot more women moving up to top positions ‘reiterates Miss .Fiona Yandi, who is the Acting Senior Legal Officer in the Public Services Commission.

Miss Yandi and Principal Investigator Mrs. Ravugerea Ginis are two senior female officers from the Public Services Commission and are both undertaking a 6 months training program facilitated by the Business Coalition for Women (BCFW). They are part of Cohort 16, comprising sixteen participants from the private and public sectors who are attending the Certificate IV in Leadership and Management Program.

Miss Yandi and Mrs Ginis were nominated by PSC to attend the course that is sponsored by the Australian Awards-PNG. Participants within this 6 month period are required to attend three compulsory week long face-to-face sessions that are referred to as Blocks. For Cohort 16-Block 1 was held from February 15-20th, with Blocks 2 and 3 scheduled from May 10-14 & August 02-06th, respectively.

‘Some of the skills we were taught during the first week

were effective communication skills, professionalism and being mindful of your surroundings. ” Said Miss Yandi.

Miss Yandi believes that after completing the Course it will boost her confidence and give her a new perspective as a young, emerging professional woman in leadership. Furthermore, she stated it is our own mindset that hinders us women to progress both at home and at work adding that we must learn to deal with our emotions as it will help set a good foundation for more women to take up managerial roles.

“As women, we are very emotional and emotions can cloud our judgment and influence our decisions when triggered by the situation at hand. It is not that we women lack potential to take up leadership roles but due to the lack of trust and confidence by our society and because we women underestimate ourselves and that of our fellow sisters it hinders progress” Miss Yandi added.

Meanwhile, Mrs Ravugerea Ginis said this is an opportunity she is most proud of in her career, and this course has given her confidence to believe in herself to take on a managerial role in the future.

‘I am beginning to come out of my shell and I feel more confident. The course has enhanced my skills and has empowered me to develop and grow not only in my career but also in my personal life as well. Hence, I must acknowledge my employer PSC for the support in providing opportunities for women to strive for professional excellence through courses such as this”, said Mrs. Ginis.

Mrs Ginis added that this course is all about empowering women to rise up to the next level in leadership and to take up management roles and the fact that we don’t have a lot of women in management roles is largely due to our culture, however, we would like to see more women believe in themselves and rise up to take

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Miss. Yandi and Mrs. Ginis listening to a presentation from one of the facilitators of the program.

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their place as leaders in our society.

The program was launched in 2015 by the PNG Business Coalition for Women (BCFW) in collaboration with WINGS Education Ltd and aims to meet specific PNG industry needs. It is designed to develop leadership and management skills of women in the workforce who have the potential to take up supervisory or managerial posts, and targets emerging female talent serving in senior roles to prepare them for management roles in the future.

Since its inception, close to 200 women from 60 organisations representing various industries all over the country have graduated from the Coalition's Certificate IV in Leadership & Management Course, and many of them have been promoted as a direct result.

Executive Director of the Business Coalition Ms .Yvonne Kennedy said the Certificate IV in Leadership and Management was developed in direct response to the business community's demand for best practice and culturally nuanced leadership training for high potential female staff. Ms Kennedy believes that one of the reasons the training has been so successful for both trainees and their employer is that although it is Australian certified, it was developed in PNG for Papua New Guineans.

"This is not an off-the-shelf training package from Australia, New Zealand or some other country, we worked extremely close with specialists, PNG business leaders and PNG women to craft a program that 100 per cent meets the requirements of PNG businesses", reiterated Ms. Kennedy.

The Public Services Commission aims to up skill officers to help them in performing their duties more effectively and efficiently by giving officers the opportunity to grow into managerial roles in the Commission and offering equal opportunities for both men and women.



Miss. Yandi and Mrs. Ginis at the BCFW Program.

New Motor Vehicle Policy for the Public Services Commission



Commission Driver Mr. Leo Paiera familiarizing himself with the PSC Motor Vehicle Management Policy.

By Dorah Gawi

THE Public Services Commission in its endeavour to monitor, care and maintain its fleet of vehicles has developed a Motor Vehicle Management Policy that serves as a guide for drivers and custodians

of all Commission vehicles to protect government assets.

Secretary of the PSC Secretariat Mr. Terence Tupi said as a government institution it is paramount that we ensure that all government assets in our possession are well maintained and cared for.

"There must be proper care, responsible handling and usage of the vehicles either it be at work, while on the road or after hours, as it contributes immensely towards the over-all efficiency and functioning of the Commission", said Mr. Tupi.

He further added that users of all Commission owned vehicles

are required to comply with this policy and strive to eliminate unnecessary fleet maintenance cost.

"The policy provides the framework within which all logistical arrangements are to be made, not only in the use of the vehicle, but also when our fleet should be serviced; and the tendering process of the Commissions' old vehicles as well", added Mr. Tupi.

He said the Corporate Services Division has been entrusted with the responsibility to administer the operations and management of all Commission vehicles in line with the Motor Vehicle Management Policy.

PSC Invests in Building its Human Resource Capacity



Ms. Koya Leslie graduated with a Bachelor of Management Degree from the Divine Word University in Madang Province.

By Nadia Marai

‘We all have dreams; but to make those dreams become a reality we have to be determined, committed and perseverer no matter what obstacle befalls us to achieve our goal’. That was the mindset of Ms. Koya Leslie that led her to attain her Bachelor of Management degree at the 38th Divine Word University Graduation in Madang on the 15th of March, 2020.

Koya’s journey towards attaining her degree is one that portrays persistence, hard work and sometimes having a no nonsense attitude.

“I use to undermine myself about attending a tertiary institution. I am in my late 40’s and I thought going back to school would be a huge challenge, because you have to be alert to pick up information during lectures. But I thank God that He has always been there for me”, said Ms. Leslie.

Koya is employed with the Public Services Commission as a Principal Review Officer with the Provincial Review Division. Her employment with PSC started in the year 2000, not as a Review Officer, but as a Personal Assistant to Commissioner Provincial.

She left her home in Semberigi, Southern Highlands Province armed with her Grade 10 certificate and moved down to Port Moresby to enrol herself into a secretarial school to train to become a typist. After attaining her certificate, she flew back to Southern Highlands

and found several employment opportunities, but after working for a little over five years there, she decided to return back to the busy streets of Port Moresby. In the year 2000, Koya applied for two Personal Assistant (P.A) positions that were advertised by the Public Services Commission, she was successful and was appointed as the P.A to Commissioner Provincial. However, Koya’s journey did not stop there because she had dreams that she wanted to fulfil. After working as a P.A for 8 years and learning on the job itself, she went onto apply for the Senior Review Officer’s position and was successful.

At that point, Koya decided it was time to return to school and upgrade her Grade 10 certificate. In 2009 with the financial support from PSC, Koya took up Diploma in Human Resource studies at the Divine Word University (DWU) Flexible Learning Centre. After attaining her Diploma and working for a further 2 years (which is the requirement for training in the National Public Service) and again with the financial support of PSC Koya returned to DWU and successfully completed the Bachelor in Management program in 2019.

“I was faced with so many challenges when I decided to go back for further studies, and I would not have accomplished all of that without the guidance from the almighty God above, he made a way for me. I doubted myself and never thought I would have accomplished all that I have with just my Grade 10 certificate”, said Ms. Leslie.

Another senior officer with the Public Services Commission who graduated with Koya at DWU is the Director of the National Review Division Mr. Joshua Ngawi. Mr. Ngawi who also hails from Semberigi in Southern Highlands Province, graduated with a Masters in Public Administration. He plans to change the

way things are done within his Division by increasing productivity levels and one way he is doing that is numbering tasks to be completed within a given timeframe.

“Understanding your job, the position itself and the role of the Commission with its challenges, will make you want to perform better, which is why I chose to go for Post-Graduate studies to help me perform effectively”, said Mr. Ngawi.



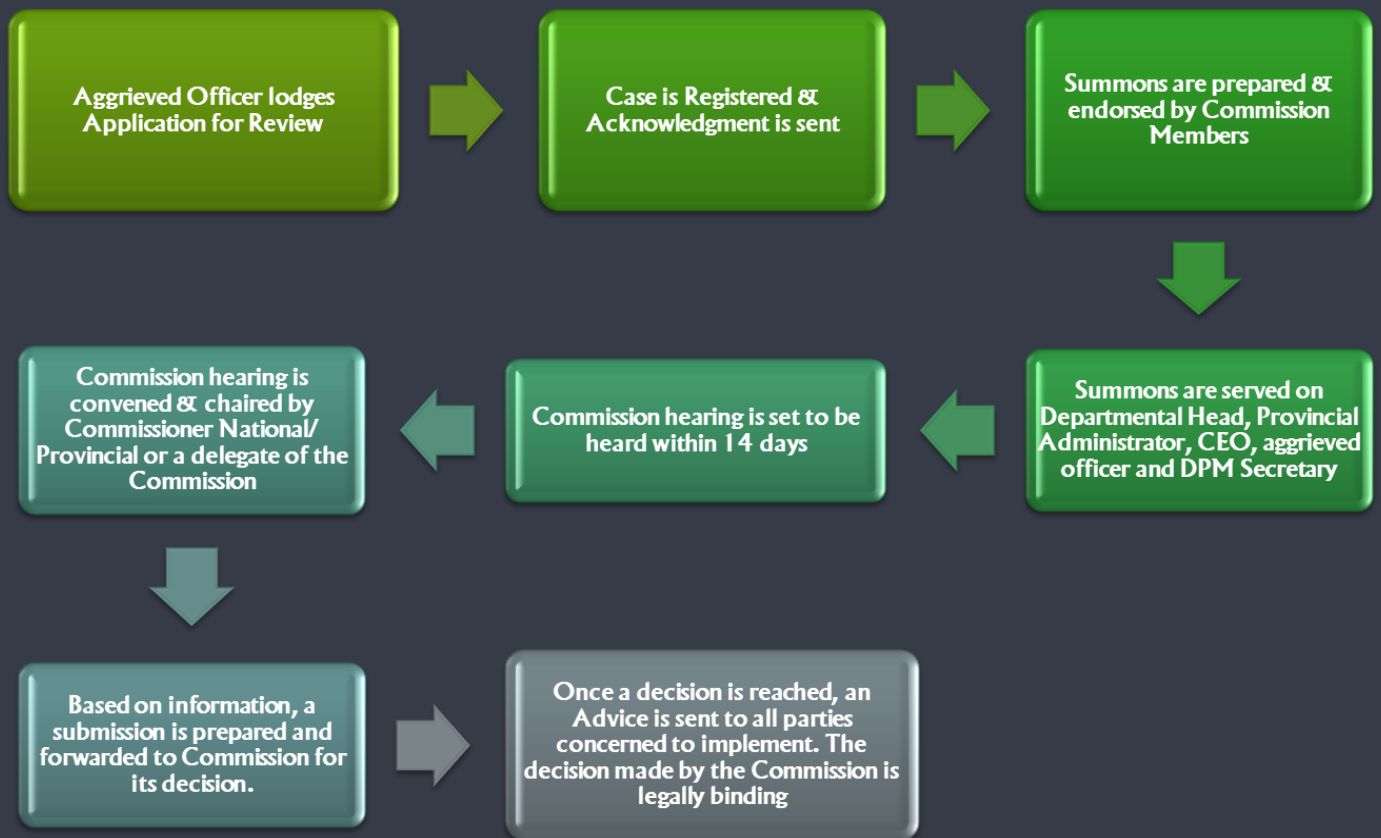
Mr. Joshua Ngawi graduated with a Masters in Public Administration from the Divine Word University.

The Commission apart from sending officers for studies also help them to attend short-courses and other programs. In 2019, four senior officers attended the Future Leaders Program (FLP), a nine-month leadership program facilitated by the University of Queensland (UQ) in conjunction with the University of Papua New Guinea School of Business & Public Policy, Pacific Institute of Leadership and Governance (PILAG) and the Department of Personnel Management (DPM).

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PSC's Review Process

Do you know the Review Process used by the Public Services Commission? If you do not , then please spend some time to go through the flow chart below.



Important points to consider when applying for a Review

- An aggrieved has **60 DAYS** after a decision is made to apply for a Review with PSC.
- PSC has **90 DAYS** from the date of receiving an application within which to make a decision.
- Certain decisions cannot be received by PSC if they are time-barred, meaning the case is lodged outside of the 60 Days Statutory time-limit or PSC has no jurisdiction. If the case is time-barred, the aggrieved can write to the Chairman, to appeal for a waiver of the 60 Days, stating why their application is eligible for a Review.
- The Public Services Commission allows this process to ensure that the applicant is accorded procedural fairness.
- The Public Services Commission plays an important function in shaping the National Public Service through its Review function. Although PSC's jurisdiction is limited to Personnel Matters, the binding nature of PSC's decisions has a considerable impact on the efficiency and effectiveness of the National Public Service.
- If you have any queries we are more than happy to answer them. Please contact us on 325 7722 or email: enquiries@psc.gov.pg

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Officers who attended included Principal Investigator Mr. Vali Vanua, Principal Assessment Officer Mr. Timothy Waringe, Principal Review Officer Mr. Steven Haibaku and Principal Media & Publication Officer Ms. Dorah Gawi. They were joined by other senior officers from various sectors of the National Public Service, both from the provinces and NCD and were broken up into three Cohorts made up of twenty-five individuals.

The FLP is designed to comprehensively address the needs of future leaders, more specifically those officers who are on the brink of taking on senior roles in the PNG National Public Service (NPS), taking into consideration current capacity gaps, succession planning and future implications of an aging workforce.

The program offers a combination of skills-based training, peer – to-peer learning, participatory exercises, class discussions, academic coursework and workplace application project (WAP).

Also in June, 2019 three (3) officers from PSC attended a week's NEC Submission Writing Training that was also facilitated by the University of Queensland in

conjunction with the University of PNG, PILAG and DPM. The training was attended by Principal Assessment Officer Mr. Victor Lismond, Senior Human Resource Officer Mr. Douglas Formai and Principal Media & Publication Officer Ms. Dorah Gawi and was focused on helping officers and their organizations and agencies write proper NEC Submissions to be in accordance with the required format and must be precise capturing all relevant information and thus maintaining the high standards expected by the NEC.

Manager Human Resource Management Mrs. Mary Solomon said PSC has been sending its staff for further studies to expand their knowledge learn new skills and enhance competencies in their areas of responsibility. She further added that the Commission aims to up-skill officers to help them to perform their duties more effectively and efficiently and to also give officers the opportunity to grow into managerial roles in the Commission.

The Public Services Commission also carries out its own in-house training programs that are usually facilitated by various senior officers in the PSC Secretariat.



From left to right Mr. Victor Lismond, Ms. Dorah Gawi and Mr. Douglas Formai participated in the NEC Submission Writing Course facilitated by Queensland University in conjunction with PILAG and Department of Personnel Management.

One such training was the Use of Digital Recorders for Personal Assistants in the PSC Secretariat that was facilitated by the Media & Publication Branch.

This training was offered for P.A's due to the change from the Commission's Directional Hearings to Oral Hearings, which required Personal Assistants to record audio during the hearings to transcribe.

The Public Services Commission has been investing in up-skilling and enhancing the competencies of its human resource in the last 5 years. This goal is outlined in the Public Services Commission's Corporate Plan 2019 – 2023 which is to provide relevant training for the staff of the PSC Secretariat.

The Public Services Commission as part of its obligation to safe guard the health and safety of its staff and clients is strictly adhering to the Niupla Pasin protocols. Therefore, we ask that ALL our clients, service providers and stakeholders wear a mask and sanitize your hands upon entering the PSC office. We are learning to adapt to this 'new normal' and therefore sincerely ask that you also play your part in reducing the spread of COVID-19 in PNG.

If you would like to get in touch with the Public Services Commission you can do so by:

Ph: 325 7722

Email: enquiries@psc.gov.pg

Website: www.psc.gov.pg

We are also on:



Protect yourself and others from COVID-19:

- Wash your hands frequently with soap and water or alcohol-based hand rub.
- Cover coughs and sneezes with a bent elbow. Wash hands after.
- Avoid touching your eyes, nose & mouth.
- Keep at least 1m distance away from others.
- Avoid close contact with someone who is sick.
- Clean and disinfect frequently touched objects and surfaces.



World Health Organization
Representative Office
for Papua New Guinea